

NHLA Spring Conference Program “Cozy up to your Community”

May 9th-10th 2019 Mill Falls (Church Landing) Meredith NH

Thursday May 9th

9 am- 10 am **Carriage House Breakfast with the Vendors/ Registration**

10:15 – 11: 15 Session 1

Ballroom Spark Talks: Outside the Box Services (READS)

Librarians from across New Hampshire will discuss services one can offer to the community such as memory lab carts, telescopes, “cool stuff,” snow shoes, sewing classes, and even passport services! Presenters: Peggy Thrasher (Dover Public Library), Heather Rainier (Hooksett Public Library), Amy Lappin (Lebanon Public Library), Lesly Kimball & Sam Lucius (Stratham Public Library), Lori Fisher (Baker Free Library), Christie Sarles (Tuftonboro Free Library), Michaela Pugh (Portsmouth Public Library), and Nancy McCue (Moultonborough Public Library).

Ballot Room Libraries Serving Our Mentally Ill Patrons with Compassion

Maggie Pritchard, Director of the Lakes Region Mental Health Center, will give a general overview of how to compassionately assist our library users who may be suffering from mental illness.

The Oval Roundtable: To Fine or Not to Fine- Facilitated by ULAC

Golden Pond Better Presentations Using the Reveal.js Framework (ITS)

Learn how to use Reveal.js framework to make beautiful, interactive online slideshows using HTML and Markdown. Chuck McAndrew (Lebanon Public Library) will show you how to build a slideshow and how to host it (for free!) on Github.

11:30-12:30 Session 2

Ballroom How to Stay Open During Practically Anything! Providing Library Services During Planned and Unplanned Building Issues

Emily Weiss of the Bedford Public Library will present ideas for creative workarounds during planned building projects, and Donna Dunlop of the Hopkinton Town Library will discuss continuing library services after their building was struck by lightning last summer.

Ballot Room Libraries and Music Therapy: Working Together to Support Families Affected by Trauma (CLNH)

Board certified music therapist Julieann Hartley will discuss the value of music therapy in working with families affected by trauma and how it can help libraries thrive as non-threatening space for families in need. Attendees will learn about tips to connect with high risk families, resources to promote to families in need, as well as grant opportunities available for potential library partnerships.

The Oval Roundtable: Outreach services- Facilitated by ULAC

Golden Pond Now Steal This: Programs That Work (YALS)

Join other YALS librarians to share program success stories and get inspired by new ideas!

Cathedral Koha Roundtable- Deb Hoadley (Sandown)

11:30-12:30 Carriage Hall Visit the vendors and chat with your colleagues while lunch is setup!

1 pm – 2pm Lunch Ballroom- Robert Azzi, 2018 recipient of the Nackey S. Loeb First Amendment Award and Manchester, NH native, will join us to discuss how he started speaking out about diversity, especially in relation to religion in our country.

2:15-3:15 Session 3

Ballroom Cozying Up to Your Community Authors (READS)

Touching on the creative writing process, navigating the publishing world, and the roles that libraries play in connecting with authors with readers in their communities, this moderated author panel has particular relevancy for programming librarians.

Dan Szczesny is a long-time journalist, author, and speaker living in Manchester, NH. His latest book, *The White Mountains*, explores the vaulted heights of New England's highest peak.

Liz Ahl is the author of *Beating the Bounds* (2017), as well as several other poetry collections. She teaches at Plymouth State University in Plymouth, NH.

Sylvie Kurtz, a Milford, NH resident, is the author of over twenty romance novels, including several in the Harlequin Intrigue series.

Ballot Room Continue the Conversation with Robert Azzi- learn more about the "Ask a Muslim" program.

The Oval Roundtable: Directors- Facilitated by ULAC

Golden Pond Opioid Addiction Support Groups in Your Community (READS)

Maureen Cavanagh, author of *If You Love Me: A Mother's Journey through Her Daughter's Opioid Addiction*, brings the opioid crisis out of the shadows and into the

house next door. She helped to found Magnolia New Beginnings, an addictions support group with 24 state chapters. Maureen will bring along a local representative from a nonprofit recovering organization in NH, who will have information on free resources for librarians to share with their communities.

Cathedral **Library Advocacy 2019: Tools, Resources, and a State/National Update**

Join Lori Fisher (Baker Free Library- NHLA Advocacy Chair), Amy Lappin (Lebanon Public Library-NHLA ALA Councilor) and Christine Friese (Portsmouth Public Library- NHLA President) for this program on Library Advocacy which is gaining more importance every year at the local level. NHLA wants to help all librarians gain greater trust and support from their local community. Come learn about the status of current state/national library advocacy issues, as well as how new resources and tools (2020 Census partnerships, for example) can assist local librarians with integrating library advocacy into their work within the community.

3:15-4 **Carriage Hall** **Visit with the vendors and network with your colleagues**

4-5 pm Session 4

Ballroom **Bookmobile Driven to Read!**

Karyn Isleb of the Manchester City Library and Wendy Perron of the Manchester School District will discuss their partnerships that brought a bookmobile back to their city! Bringing books to children to promote summer reading was the goal of this citywide initiative. With support from the library, the schools, and our Mayor, the bookmobile went on the road, stopping at set locations and making special visits. Every child who visited the bookmobile went home with a book of their choice.

Ballot Room **Basic Library Security**

Kevin Kincaid, Security Manager for the City of Manchester and retired police officer, will offer basic tips on keeping our buildings safe for our staff and visitors.

The Oval **Roundtable: Technology- Facilitated by ULAC**

Golden Pond **READS-To-Go for Community Book Clubs**

This session will include a KitKeeper demonstration featuring tricks for easy use and a Q & A session. It will also highlight tips on how to promote the READS-to-Go program to your local community book clubs and guidelines for public browsing. Presenters: Brianna Hemmah (Laconia Public Library) and Martha Simmons (Hooksett Public Library).

5-6 pm **Ballroom Lobby- Cocktail hour- light snacks/cash bar- relax with friends while you decide where to go eat!**

6- 8pm **Dine Around- go visit one of the many restaurants here in Meredith!**

8 pm **Trivia in the Oval Room- YALS President Julia Lanter will lead a fun, fast-paced trivia event!**

Friday May 10th

9 am- 10 am Carriage House Breakfast with the Vendors/ Registration

10:15 – 11: 15 Session 1

- Ballroom** Sharing New Hampshire: NH Digital Library (ITS)
- New Hampshire is joining the Digital Public Library of America. The DPLA brings together the riches of America’s cultural institutions on one website. Learn how your library can plan to participate. Alice Pearman (Plymouth State University), Bobbi Slossar (NHSL), and Marilyn Borgendale (GMILCS) will share the process of joining.
- Ballot Room** Youth Librarianship Professional Development: CLNH and You
- A discussion of professional development needs and offerings that are available to youth services librarians. We’ll share ideas about what topics and types of learning youth librarians are in need of and how we might incorporate those ideas into future CLNH conferences and events. The CLNH Board will also share what they are working on and how to get involved and give feedback.
- Presenters: Sam Lucius (Wiggin Memorial Library), Azra Karabegovic (Minot-Sleep Library), Moriah “Mo” Churchill, and Molly Pevna (Rodgers Memorial Library).
- The Oval** Roundtable: Directors- Facilitated by ULAC
- Golden Pond** Teen Services in New Hampshire (YALS)
- A panel of representatives from various teen nonprofit and for profit service providers will briefly introduce the programs they provide to teens in the state. Panelists will include Mara McGowan, Program Director NH Teen Institute, Jeanette Nogales, Mountain Valley Treatment Center, and Robert Rodler, Adolescent Program Specialist, NHHS.
- Cathedral** Reference Refresher: Reader’s Advisory Tips
- Join librarians Sue Harmon (Manchester City Library), Tanya Griffith (Hollis Social Library), Liz Ryan (Derry Public Library) and Michelle Sprague (Goffstown Public Library) as they review best practices and speak on topics such as:
- When is a question “Reference” and when can Circulation handle it?
 - What resources are available to help Circulation staff continue a reader’s advisory conversation and minimize interruptions.
 - What is Roving Reference: Benefits, disadvantages, and how to incorporate it into daily routine.
 - The Reference Interview: A quick overview, followed by questions on specific parts and maybe role playing.
 - Dealing with Strong-willed patrons: They know what they want, and may not agree with you about how to get it.

11:30-12:30 Session 2

Ballroom Aging at the Library: Helping Older Citizens with Technology and Privacy in the Real World. Sponsored by READS & ITS

Jessamyn West has been helping older adults in her rural community with their technology problems for 15 years. She'll discuss what works, what doesn't, and what librarians need to know about assisting older adults with their use of technology.

Ballot Room 2019 Flume & Isinglass Awards Presentation (YALS)

Join us as we promote teen reading throughout the state with New Hampshire's own teen book awards! Find out the lucky winners of the 2019 Flume and Isinglass Awards and discover what titles have been nominated for 2020. We will also discuss unique promotional campaigns so your teens will read. Presenters: Julia Lanter (YALS President- Exeter Public Library), Justine Farfara (Flume Award Chair- Walpole Town Library), and Katherine Bollenbach (Isinglass Award Chair- Salisbury Public Library).

The Oval Roundtable: Outreach- Facilitated by ULAC

Golden Pond Ladybug Picture Book Award: Extension Activities to Get Your Community Involved

Join NH State Library Youth and Adult Services Librarian Deborah Dutcher and Karen Landsman from Fred C. Underhill School as they discuss the New Hampshire Ladybug Picture Book Award. This presentation will introduce activities and strategies to engage your community with this year's nominees.

Cathedral Meet NHLA Lobbyist Robert Dunn.

Bob Dunn, Lobbyist for NHLA, will give an overview of current legislation and the process used to keep an eye on topics that can impact New Hampshire libraries.

12:30-1 Carriage Hall- Visit with our vendors while lunch is set up.

1-2 pm Lunch Ballroom- Michael Culver from the Wright Museum of World War II will be joining us to discuss the importance of history museums in our communities.

2:15-3:15 Session 3

Ballroom Great Stone Face Award

The Great Stone Face Book Award Committee will announce the winner of this year's award. Next year's list of nominees will be revealed and booktalked. Your Great Stone Face Committee: Sarah Hydorn (Amherst Town Library), Lisa Houde (Rye Public Library), Lucia Von Letkemann (Wiggin Memorial Library), Catherine Ryan (Danforth Library, NEC), Susan McDonald (Weeks Memorial Library), Lorreen Keating (Tracy Memorial Library), Mary Souriolle (Portsmouth Public Library), Sara Zoe Patterson (Portsmouth Public Library), Nancy Sheridan (Colby Memorial Library), and Sam Lucius (Wiggin Memorial Library).

- Ballot Room Courageous Conversations: Can We Talk about Race?
- There have been acts of discrimination and violence in the Goffstown community and around the state. They demonstrate the need to bring to consciousness previously unexamined attitudes about persons who may not experience full inclusion in our communities, whether that discrimination is stated or implied. This project consisted of lectures, book readings & discussions, art exhibitions, and community conversations held in various locations to help people in the community live fuller lives being able to interact across differences in race, creed, and color. Sponsored and implemented by St. Anselm College, the Episcopal Church of New Hampshire, the Goffstown Public Library, Granite State Organizing Project (GSOP), and others.
Presenters: Dianne Hathaway (Director, Goffstown Public Library), Gwen Verkuilen (Librarian, Geisel Library, St. Anselm College), Dr. Deborah McCarter (Professor of Nursing, St. Anselm College), and James McKim (Co-Chair, St. Matthews Church Social Justice Committee).
- The Oval Roundtable: Technology- Facilitated by ULAC
- Golden Pound Cozy Up to Community History
- Bob Cottrell of the Conway Public Library will present ideas on how the smallest library can be a source of inspiration and information about community history on a budget and reach a wider audience through the internet and partnering with community organizations.
- Cathedral Roundtable: To fine or not to Fine- Facilitated by ULAC
- 3:15-4 pm Carriage Hall- stop by to thank our vendors for being a part of the conference!**
- 4- 5 pm Session 4**
- Ballroom Young Reader's Book Review
- Christopher Rose will highlight newly published and forthcoming titles representing many genres and suitable for young readers. Particular attention will be given to favorite authors and illustrators, terrific read aloud titles, and especially books that kids will love.
- Ballot Room Library Administration 101: What you're supposed to know but were never taught
- Whether you have earned an MLIS, MLS, or worked your way into a Library administration role there is always a common challenge; you don't know what you don't know, but it's required! We will discuss some of these obstacles; (e.g. budgeting, security, facilities, advocacy, and community partnerships) and the best way to cope with learning how to run a library on the fly.
- The Oval Roundtable: ILL/NHUPAC- Facilitated by ULAC

Golden Pond Supporting Paraprofessional Staff

A discussion led by Eileen Gilbert, Director of the Belmont Public Library, Sarah Cornell, Supervisor of Technical Services of the Portsmouth Public Library, and Corrine Chronopoulos, Director of the Peterborough Public Library, which is specifically for directors and supervisors about how to support paraprofessional/non-MLS staff in pursuit of New Hampshire Paraprofessional Certification. The speakers will share their insights on incentives for paraprofessional staff to pursue the certificate, and address topics of interest from the attendees about ways to engage our paraprofessional staff with library-specific continuing education.

Code of Conduct:

The New Hampshire Library Association (NHLA) is dedicated to providing a positive conference experience for everyone. We invite you to help us make our conference a place that is welcoming and respectful to all participants. We value ideas, thoughts and expression, and we appreciate varying approaches when delivering workshops and sessions. Discriminatory language and imagery is not appropriate for any event venue, including talks, workshops, sessions or any community event online or in a face to face environment.

Participants are expected to maintain a professional demeanor and treat other participants with respect. Any participant who is asked to stop any intimidating or harassing behavior must comply immediately. Event organizers may take action to address any activity that may disrupt the event or make the environment uncomfortable or hostile for participants.

If at any time a presenter, guest, delegate or visitor feels that they, or others, have been harassed or that this code of conduct has been breached, it is important to report it as soon as possible to a member of the NHLA Conference Committee or Executive Board.

Vendors on site as of March 12, 2019: Auto-Graphics Inc, Baker & Taylor, Creative Office Pavilion, EBSCO Information Services, Gumdrop Books, Innisfree Bookshop, Ledyard Financial Advisors, National Network of Libraries of Medicine, Sebco Books, Tucker Library Interiors LLC, and the University of North Texas.

Sponsors as of March 12, 2019: Janway, Noah's Ark and Stibler's Associates.